digitech



4K Android Media Player XC6012
User Manual

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Made in China

Box Contents

- 1 x 4K Android Media Player
- 1 x Infrared Remote Control
- 1 x HDMI Cable
- 1 x Mains Power Adaptor

Chapter 1 Remote Controller

1. 1 Introduction of Remote



Chapter 2 System Connection

- 2. 1 AV Connection
- 2. 2 HDMI Connection



2.3 Startup

Turn on the TV box while indicator light is blue. Enter into main menu at about 30 seconds.



Chapter 3 Home

There are apps which you usually use.

You can add the apps according to your own preference.

Please tick the apps you need. Tick it again when you don't need it.



Chapter 4 My Apps

Move to "My Apps", Press OK to enter in.
You can see icons referring to different function on the picture.



4.1 Browser

Move to "Browser". Press OK to enter in.

It is a convenient way for you to go to your desired website.

Notice: Please go to the system setting to set the internet connection before entering into the website.



4.2 eHomemediacenter

Move to "eHomemediacenter "icon, You can play all your prefer media here.



4.3 FileExplorer

Move to "FileExplorer". Press OK to enter into the device list.

When inserting with USB device or SD/SDHC/MMC cards, the sign "Device is mounting" will be shown on the screen.

Here you can cut, copy, paste and move the files and folder between the local disk and external storage card.



4.4 Download

Move to "Downloads". Press OK to enter in. You can check the status here when downloading apks from the internet.

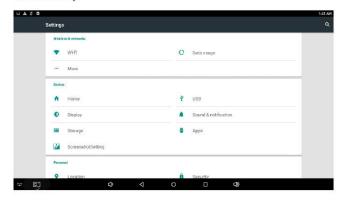


Chapter 5 Settings

5.1 Network

Wi-Fi

"Select" "Wi-Fi", System will start scanning available Wi-Fi networks around you automatically.



Press OK to choose your Wi-Fi network and enter your password.

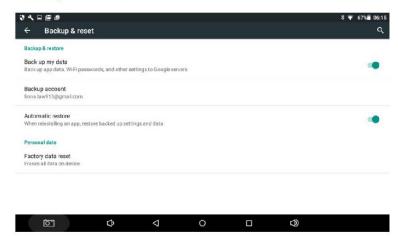
After authenticating IP address, when "connected" is shown, Wi-Fi is available now.

Notice: Or you can use the external Lan port for internet connection





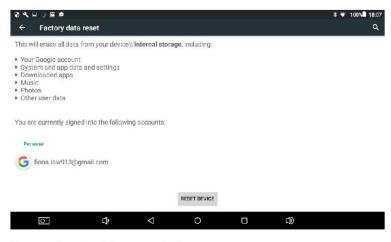
5.2 Back Up Your Device



To back up App data, Wi-Fi passwords, Browser bookmarks and other personal device settings with Google servers:

- 1. Click the APPS button at the bottom of the screen.
- 2. Click on the Settings.
- 3. Click "Backup & Reset".
- 4. Check "Back up my data".

5.3 Resetting Your Device to Factory Default

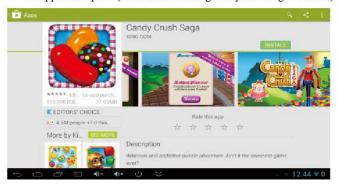


To erase all custom data on your device:

- 1. Click the APPS button at the bottom of the screen.
- 2. Click on the Settings.
- 3. Click "Backup & Reset".
- 4. Click "Factory data reset".
- 5. Click "Reset device".

5.4 Installing/Uninstalling Apps

- To install an app, you must first be logged into your Google account (see Add/Remove Online Accounts). Then:
 - a. Click the APPS button at the bottom of the screen.
 - b. Click on the Play Store.
 - c. Search for the app you want.
 - d. Click the green "Install" button if it's free, or the same green button that has the apps listed price (this will incur charges to your Google account).



- 2. To uninstall an app:
 - a. find in app of APKinstaller
 - b. click it
 - c. then you will get a page with "Install", "Manage" and "Exit"
 - d. click "Manage"
 - F: You will get a list of all apps installed.
 - g: Find the app that you want to uninstall, say "Chrome", you will get a page as below, then click uninstall



Chapter 6 Trouble Shooting

Under no circumstances should you try to repair the TV Box by yourself, as this will invalidate the warranty. Do not open the TV Box as there is a risk of electric shock. If a fault occurs, first check with points listed below before taking the TV Box for repair. If you are unable to remedy a problem by following hints, consult your dealer for help.

Problem	Solution
No power	-Check if the power adaptor is properly connected to the power and the TV BoxPress the power on the remote controller to turn on the power.
No picture	-Reconnect with HDMI cable or AV cableCheck if the TV is switched on.
No sound or distorted sound	-Adjust the volumeCheck that the speakers are connected correctly.
No audio or digital output	-Check the digital connectionsCheck if your amplifier is set correctly.
The box does not respond to the Remote Control	-Aim the remote control directly at the sensor on the front of the TV BoxReduce the distance to the TV BoxReplace the batteries in the remote control.
Player does not respond to some operating commands during playback	-Operations may not be permitted. Refer to the user manualPossibility of system halted, re-insert with power adaptor to restart.
No sound during movies playback	-The audio codec may not be supported by the TV Box. You can change to the supported audio on playing menuCheck the volume.
The contents of the USB flash drive cannot be read	-The USB flash drive format is not compatible with the boxIf one of the USB can not be read, please turn off the TV Box for 30seconds and restart the TV Box.
Slow operation of the USB flash drive	-Big file size or high resolution USB flash drive takes longer time to read and display on the TV screen.
No sound with HDMI connection	-Check the connection between the TV and the HDMI jack of boxCheck your TV system setupCheck the volume.
The TV screen is blank and the player LED is blinking	-Turn off your TV Box,wait 30 seconds,turn it on again -lf under HDMI status,check if HDMI connection is correct or change another HDMI cable set the output resolution of this TV Boxinto 720p.

Specifications:

CPU: Quad Core A7 1.5GHz 64bit (Rockchip 3228A)

RAM: 1GB DDR3

Operating System: Android 7.1 Nougat Inputs: 4 x USB Ports, 1 x SD Card Slot Outputs: 1 x HDMI, 1 x AV, 1 x 3.5mm Optical Resolution: Up to 4K (3840 x 2160) @ 30Hz

Internal Storage: 8GB

Network: Wi-Fi, Ethernet RJ45

Video Formats: MKV, AVI, MP4, MPEG-2, MPEG-1, MPEG-4, MOV, FLV

Audio Formats: MP3, WMA, WAV, AC3, DTS, AAC

Image Formats: JPEG, BMP, PNG

Power: 5VDC, 2A

Dimensions: 118(W) x 118(D) x 28(H)mm

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! IMPORTANT SAFETY INSTRUCTIONS

TO REDUCE THE RISK OF FIRE AND ELECTRIC SHOCK, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE.

CAUTION: To reduce the risk of fire and electric shock, do not remove the cover (or back) of the unit. Refer servicing only to qualified service personnel.

The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated "dangerous voltage" within product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock.

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operation and servicing instructions in the literature accompanying the appliance.

WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK,
DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE.
CAUTION: TO PREVENT ELECTRIC SHOCK, MATCH WIDE BLADE
OF PLUG TO WIDE SLOT AND FULLY INSERT.

The apparatus shall not be exposed to dripping or splashing, and that no objects filled with liquids shall be placed on the apparatus.

IMPORTANT SAFEGUARDS

In addition to the careful attention devoted to quality standards in the manufacturer of your video product, safety is a major factor in the design of every instrument. However, safety is your responsibility too. This page lists important information that will help to assure your enjoyment and proper use of the video product and accessory equipment. Please read them carefully before operating and using your video product.

INSTALLATION

- Read and Follow Instructions All the safety and operation instructions should be read before the video product is operated.
- Retain Instructions The safety and operation instructions should be retained for future reference.
- Heed all Warnings Comply with all warnings on the video product and in the operating instructions.