

digitech

# USB-C to Dual HDMI™ Adapter



Model:  
**WQ7449**



Please read and save all instructions to ensure safe and effective use of this product.

# Instruction Manual

## PRODUCT DESCRIPTION

This USB 3.1 Type-C™ to HDMI™ + HDMI™ adapter 4K@60Hz 4:4:4 lets you output two HDMI™ video and audio from a USB 3.1 Type-C™ device such as a MacBook, MacBook Pro, Lenovo YOGA or ChromeBook Pixel™ laptop. It lets you utilize the versatile USB 3.1 Type-C™ port on your portable device. USB 3.1 Type-C™ is a reversible connector, so it doesn't matter which way you plug it in, the adapter will always work, saving you the hassle and embarrassment of fiddling with your device when you're trying to deliver a presentation.

The adapter lets you harness the video capabilities built into your USB 3.1 Type-C™ connection, to deliver the astonishing quality of Ultra HD to your 4K display. Plus, the adapter is backward compatible with 1080p displays, which makes it a great accessory for home, office or other workspace applications.

This USB 3.1 Type-C™ video adapter is highly portable with lightweight design, perfect accessory for your MacBook, MacBook Pro, Lenovo YOGA or ChromeBook Pixel™, fitting easily into your laptop bag or carrying case.

**Note: Your Type-C™ equipped device must support video to work with this adapter.**

## BOX CONTENTS

- 1 x Adapter
- User Manual

## FEATURES

- Supports UHD video resolutions up to 4K@60Hz 4:4:4 for single or for dual displays (needs your USB-C devices to supports 8K resolution output and enough bandwidth)
- Supports MST functions allowing for extended, mirrored or duplicated screens along with HDR 10, 3D, DSC (Display stream compression) and 7.1 channel audio
- Built-in USB Type C cable to be connected directly to your source device
- Compatible with Thunderbolt 3
- Compatible with DP1.4 alt mode
- Compact design with aluminium alloy + ABS
- Plug and play with no driver or software installation at all

**Note: MST function only works when notebook under windows OS, for MAC OS product only support SST function.**

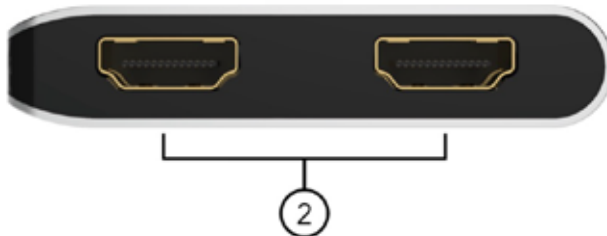
**Note: If the customer wants to output 4K@60Hz 4:4:4 for this adapter need the notebook's USB-C output has enough bandwidth (compatible the DP 1.4 standard or thunderbolt 3) to meets two lane to transmit the 4K@60Hz 4:4:4 signal, and each lane's bandwidth up to 8.1 Gbps**

## PRODUCT OVERVIEW



1. USB-C Male: Connect to the USB-C Enable Laptop/Notebook with Audio Video Output

2. OUTPUT 1-2: HDMI Output 1-2 port



## CONNECTION DIAGRAM

### Multiple Display Modes

macOS

macOS does not support Multi-stream Transport (MST)

Mirror Mode



Extended Desktop Mode



Windows

Mirror Mode



Extended Desktop Mode



Multi-stream Transport (MST)



## TROUBLESHOOTING

PROBLEMS	CAUSES	SOLUTIONS
No picture output	Maybe the resolution is beyond the display supports or cable connection is not fitting well	Please change the notebook output resolution to a lower resolution and check the cable connection condition
Can't get the 4K@60Hz 4:4:4 resolution	Maybe the output display is a 4K@30Hz display	Please change to a newer 4K60 HDR TV
Can't get the 4K@60Hz 4:4:4 resolution for both outputs	Maybe the notebook's USB-C output bandwidth is not enough or connect both 4K@60Hz HDR TV	Please change a notebook compatible with the DP 1.4 standard or thunderbolt 3 or change a 4K@60Hz HDR TV to a 4K@60Hz monitor to get 4K@60Hz to two outputs simultaneously

## SPECIFICATIONS

<b>Input Ports</b>	USB-C Male
<b>Output Ports</b>	HDMI x 2
<b>Vertical Frequency Range</b>	50/60Hz
<b>Video Amplifier Bandwidth</b>	6.0Gbps/600MHz per channel(18Gbps all channels)
<b>Interlaced(50&amp;60Hz)</b>	480i,576i,1080i
<b>Progressive(50&amp;60Hz)</b>	480p,576p,720p,1080p,4K@24/30Hz,4K@50/60Hz
<b>Limited Warranty</b>	1 Year Parts and Labor
<b>Operating Temperature</b>	0°C to 60°C
<b>Storage Humidity</b>	5% to 90% RH non-condensation
<b>Power Supply</b>	N/A
<b>Power Consumption (Max)</b>	5W
<b>Dimension(LxWxH)</b>	56x65x13mm
<b>Net Weight</b>	56g
<b>Material</b>	Aluminium Alloy + ABS

**Note: Specifications are subject to change without notice.**

## WARRANTY INFORMATION

Our product is guaranteed to be free from manufacturing defects for a period of 12 Months.

If your product becomes defective during this period, Electus Distribution will repair, replace, or refund where a product is faulty; or not fit for intended purpose.

This warranty will not cover modified product; misuse or abuse of the product contrary to user instructions or packaging label; change of mind and normal wear and tear.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to a major failure.

To claim warranty, please contact the place of purchase. You will need to show receipt or other proof of purchase. Additional information may be required to process your claim.

Any expenses relating to the return of your product to the store will normally have to be paid by you.

The benefits to the customer given by this warranty are in addition to other rights and remedies of the Australian Consumer Law in relation to the goods or services to which this warranty relates.

This warranty is provided by:

Electus Distribution

Address 46 Eastern Creek Drive, Eastern Creek NSW 2766

Ph. 1300 738 555



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