

RESPONSE

Carplay/Android Auto Wireless Dongle



QM4010

Instruction Manual

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BEFORE FIRST USE

- Prior to using your product, please read all the safety and operating instructions thoroughly. Please ensure you follow the steps below before using the product. We recommend you keep the original packaging for storing the product when not in use.
- Find a safe and convenient place to keep this instruction manual for future reference.
- Unpack the product but keep all packaging materials until you have made sure your new product is undamaged and in good working order. Ensure you have all accessories listed in this manual.

BOX CONTENTS



1 x Wireless CarPlay/
Android Auto Adapter



1 x USB-A to USB-C Adapter

1 x User Manual

COMPATIBILITY NOTE

- Please make sure your car supports wired Carplay/ Android Auto
- iOS: Required iPhone 6 or later iPhone models with iOS 10 or above for wireless carplay function
- Android: Required an Android phone that support latest Android Auto and with Android 11 or higher of the system for wireless Android Auto function

How to confirm if your car has wired CarPlay/Android Auto?

Method 1:

Connect your iPhone or Android smartphone to your car by USB and see Carplay or Android auto LOGO on your car display.



Method 2:

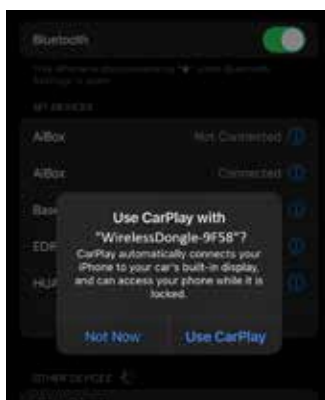
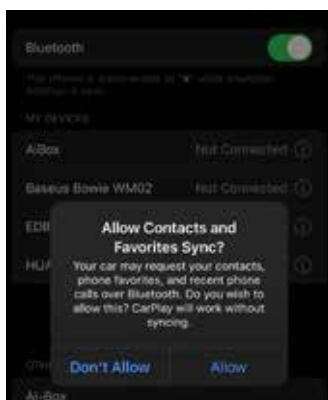
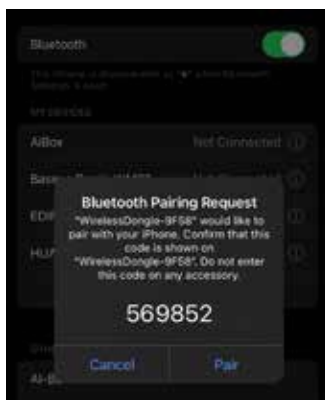
Check the compatible list below or check with your car manufacturer to see if your car has this capability

<https://www.apple.com/ios/carplay/available-models/>

<https://www.android.com/auto/compatibility/#compatibility-vehicles>

USAGE INSTRUCTIONS

1. Start the car and wait for the car system to be loaded
2. Connect the Wireless Carplay/ Android Auto adapter to the USB-A or USB-C port in your car (**Please be sure plug the adapter into the port that is for wired Carplay/Android Auto**)
 - The adapter light is on, and wait for the connection to be successful and click CarPlay or Android Auto
 - Connecting your phone to wireless Carplay/Android Auto
3. Open Wi-Fi and Bluetooth on your iPhone/Android smartphone and find the Bluetooth named "**WirelessDongle-9F58**", Click on 'PAIR', Click on 'Allow', Click on Use 'Carplay' or 'Use Android Auto'



4. You are ready to enjoy wireless Carplay/Android Auto

LED LIGHT DESCRIPTION

● Light Green status: Power on indicator

Other status:

● Carplay connected (Green light flashing)

● Android Auto connected (Blue light flashing)

If when connecting to Apple CarPlay, the blue light flashes but the display does not show “Carplay”, it is because an Android phone has been connected before or is being connected to an Android phone.

Please Try:

1. iPhone is directly connected to Bluetooth “WirelessDongle-9F58”
2. If the Android phone is around, please disconnect the Bluetooth connection of the Android phone and then use the iPhone to connect

NOTE: When the adapter is connected to Android Auto, the Android Phone must disconnect the “WirelessDongle-9F58” and then it can connect to Apple Carplay (Disconnect the Android Phone Bluetooth connection, “Carplay” will be displayed on the screen, if the Android Phone is not disconnected, then will not be displayed)

NOTE: Please make sure that your car models supports wired Carplay/Android auto.

NOTE: Please make sure the wireless Adapter power indicator light is on.

TROUBLESHOOTING

Problem	Solution
What is the Wi-Fi password for the Carplay Wireless Adapter?	We need to connect the Bluetooth, not Wi-Fi. After Bluetooth matching is successful, Wi-Fi will automatically connect. So no need Wi-Fi password. Make sure your Wi-Fi is turned on and unoccupied when pairing
After pairing Android Auto adapter, can not start Android Auto function or compatible/ can not recognize the USB...	<ul style="list-style-type: none"> • If your car has use the android auto function for the first time, please use your date cable to connect your phone to activate Android Auto through a wired method • Please make sure that android auto on your android phone is the last version. If not, please log in to your google play account to update to the latest version • If you have connected to an iPhone before, please disconnect the iPhone's Bluetooth connection first, restart the Android phone's Bluetooth, and then connect Android Auto wirelessly
Audio input or output issues: calls rejected or forwarded to voicemail/no play sound/microphone not working/music playback interrupted or paused/voice functioning abnormally...	<ul style="list-style-type: none"> • Please check if the iPhone/ Android smartphone's Bluetooth connect to other devices such as Earphone, watch.....so Please disconnect other auto-connected Bluetooth devices or turn of the Bluetooth directly and reconnect again to your vehicle Bluetooth for Carplay/Android Auto • When on a call, check that your "Audio" output option is Carplay /Android Auto
The indicator light of the adapter is still on after the car is turned off?	Because the car does not cut off all power immediately when it is turned off, the adapter's light will not go out immediately, but it will take a while. Please rest assured that its power consumption is minimal and will not drain the car battery
When use the wireless Carplay/Android Auto Adapter whether Mobile Phone can use other internet Wi-Fi?	<ul style="list-style-type: none"> • Please make sure that the Bluetooth and Wi-Fi functions of your mobile phone are turned on and the Bluetooth is not occupied when you get in the car • Clear the pairing record, restart the phone and repair the Adapter
Can the adapter be paired with multiple phones?	The adapter can be paired with maximum five phones, but only one device can be connected at a time if you would like to pair it with a new phone, please cancel the current connection first Please note, by Bluetooth function default, the adapter's system will only auto-connect back to the last used phone
Can't find the Bluetooth and Wi-Fi of the wireless Carplay/Android Auto Adapter?	<ul style="list-style-type: none"> • Please make sure wireless Carplay/ Android Auto Adapter power indicates light is on and Be sure plug the adapter into the port that is for wired Carplay/ Android Auto • If convenient, Please test it with another Phone. If only a specific phone cannot find the Bluetooth or Wi-Fi of the adapter please try to reset the network and Bluetooth settings of this phone and then restart the phone once, if the same problem happens on other Phone, it will be defective, please let us know

Problem	Solution
Whether Wireless Carplay/ Android Auto adapter support YouTube Video?	<ul style="list-style-type: none"> • Can not support YouTube for wireless Carplay • Can support YouTube for wireless Android Auto.

ONLINE UPDATE

- If the adapter works properly, it means the current version is suitable for your car. It is not recommended to update the firmware
 - Only try this solution when the problem you can't solve from the "Troubleshooting"
1. Power up the adapter
 2. Enable mobile phone network (4G/5G)
 3. Connect the adapter via Bluetooth
 4. Open the browser and enter "192.168.1.101" to enter the Carplay function settings page

Apple Carplay

5. Click "Online Update" and select the version with the latest date for updating

Android Auto

6. For Android Auto, Please Click "Switch P2P" Then Click "OK"
8. Return to Wi-Fi Connect, Find "Wi-Fi Direct" option, Then connect the Available devices (Smart Adapter-*****) (This step is for reference only for Android phone users, if use iPhone update the firmware, please ignore "Wi-Fi" Direct step)
9. Return to the browser's page Click "Update"
10. "Update" (PS: the signal light of will flash when it reached 70%, and it will return to normal after successful)

Unable to Display

11. If the mobile phone is connected to the Adapter, the car cannot access carplay
12. Connect the adapter's Wi-Fi "Wireless Dongle-9F58", the password is "12345678"
13. You could fill in the car brand, model, years, and more details, next tap
14. "Submit to" report the issue. Our engineers will record your problem and research possible solutions

192.168.1.101

System version information

Version number: 202402211139

Config

Audio stream mode: Default

Start-up delay: 0s

Wifi channel: 1 (2.412GHz)

Factory data reset

Problem description

Automobile brand: Please enter the car brand

Car name: Please enter vehicle type

Automobile era: Please enter the age of the car

Contact Email: Please enter email

Detailed problem description

Please enter a description of the problem

Submit to

Online updates

Upgrade

Please select a software version

se_202402211139.swu

WARRANTY INFORMATION

Our product is guaranteed to be free from manufacturing defects for a period of 12 Months.

If your product becomes defective during this period, Electus Distribution will repair, replace, or refund where a product is faulty; or not fit for intended purpose.

This warranty will not cover modified product; misuse or abuse of the product contrary to user instructions or packaging label; change of mind and normal wear and tear.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to a major failure.

To claim warranty, please contact the place of purchase. You will need to show receipt or other proof of purchase. Additional information may be required to process your claim.

Any expenses relating to the return of your product to the store will normally have to be paid by you.

The benefits to the customer given by this warranty are in addition to other rights and remedies of the Australian Consumer Law in relation to the goods or services to which this warranty relates.

This warranty is provided by:

Electus Distribution

Address 46 Eastern Creek Drive, Eastern Creek NSW 2766

Ph. 1300 738 555