CONCORD



5MP Wi-Fi Smart Indoor Pan-Tilt-Zoom Camera

Instruction Manual **QC3932**

Warning

FIRE & WATER RISK
Keep this product dry, never use it in the rain or in damp areas. If you see fire or lightning nearby, unplug it. Only operate or service it the way this manual describes.

ELECTRIC SHOCK RISK
This lightning-bolt symbol marks a dangerous voltage inside the product. Do not touch parts marked this way, contact could cause a serious electric shock.

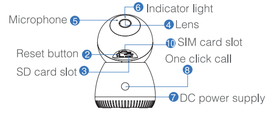
DO NOT OPEN
Risk of electric shock. Do not remove the front or back panel. Repairs and internal maintenance must only be done by a qualified technician.

USE THE RIGHT POWER SUPPLY
Using a power supply that isn't listed in this manual can cause fire or electric shock. Only use the power supply(s) specified here.

Before you use this product

1. **Read first.** Read the entire user manual carefully before using the product.
2. **Get help when needed.** Have a qualified professional install or service the product.
3. **Stay in range.** Only use this product between **–20°C and +60°C**, at a relative humidity below **85%**.
4. **Don't exceed limits.** Never exceed the temperature, humidity, or voltage limits stated in this manual.

Product Overview



Note: Power adapter not included. Please use a power supply that matches the voltage and current shown in the specifications.

Setting Up Your Device for Mobile Viewing

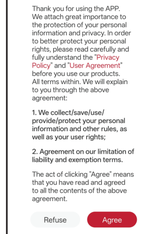
1. Download the Concord Connect app from the Play Store.

Available on the App Store — Scan for App Store

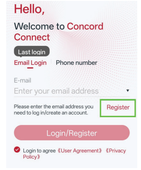
GET IT ON Google play — Scan for Google Play

Note: For iOS system, it requires iOS 9.0 version or above. For Android,Android 5.1 or above.

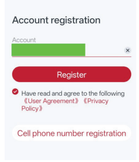
2. Press **Agree**



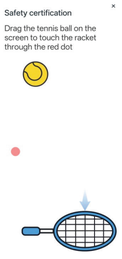
3. Press **Register**



4. Enter your email address, tick the "Have read.." and press **Register**



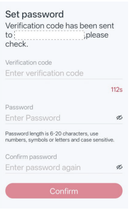
5. Drag the tennis ball though the red dot to the racquet.



6. Check for email from Esee and copy the verification code.

Type the code into the **Verification Code** field.

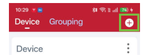
Type your preferred password in **Password** and **Confirm Password** fields.
Press **Confirm**.



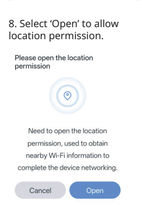
Log in with your email and password, Allow any Notification and Location permissions requests.



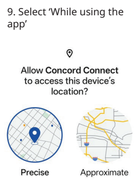
7. Select the '+' icon to add a device.



8. Select 'Open' to allow location permission.



9. Select 'While using the app'



10. Power on your camera and wait for a moment. It'll speak when it is ready to be connected. Press the **Add** button. If the camera does not appear, press **Scan to Add** and point your phone camera at the QR code sticker on the back of the camera.



11. Choose your WiFi, enter your WiFi password, and press **Next**.

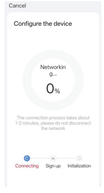


12. Press **Confirm.**

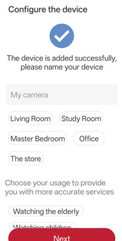


13. Once scanned successfully, the app will confirm that the camera has been added. Then, select 'Got it' to continue.

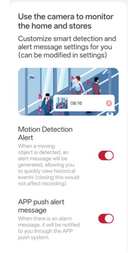
The camera will join your WiFi. If it does not join, move the camera closer to the WiFi, or restart the WiFi.



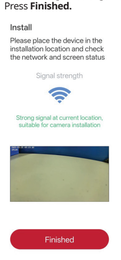
14. Name your camera, choose a function, and press **Next.**



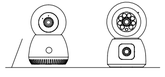
15. Select these options if you want real-time alerts, and press **Save Configuration**.



16. Move your camera near to where you want to install it and check the signal strength is OK. Press **Finished.**

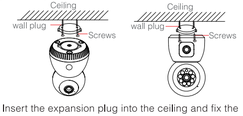


Installation & Placement



▶ Table placement
Place on a desk or table.

▶ Ceiling installation



1. Insert the expansion plug into the ceiling and fix the bracketbase to the ceiling with screws;
2. Install the device on the bracket.

Specifications

Pixel:	5 MP
Image sensor:	1/2.8" CMOS Sensor
Lens:	4mm fixed
Resolution:	Main: 2880 x 1620 (3K) Sub: 800×448
Frame rate:	15fps
Pan & Tilt:	352° Horizontal, 58° Vertical
Video compression:	H.264/H.265, dual stream
Storage:	MicroSD card (up to 256GB - sold separately)
Audio:	Two-Way
Connectivity:	Dual-Band 2.4GHz / 5.8GHz (Wi-Fi 6) Bluetooth
Min. illumination:	Color: 0.1 Lux B/W: 0.01 Lux
LEDs:	2x Infrared + 2x White (Dual-Core)
Power:	DC 5V/1A via USB-C
Dimensions:	76 (L) x 76 (W) x 116 (H) mm
Weight:	160g

Warranty Information

Our product is guaranteed to be free from manufacturing defects for a period of 12 Months.
If your product becomes defective during this period, Electus Distribution will repair, replace, or refund where a product is faulty; or not fit for intended purpose.
This warranty will not cover modified product; misuse or abuse of the product contrary to user instructions or packaging label; change of mind and normal wear and tear.
Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to a major failure.
To claim warranty, please contact the place of purchase. You will need to show receipt or other proof of purchase. Additional information may be required to process your claim.
Any expenses relating to the return of your product to the store will normally have to be paid by you.
The benefits to the customer given by this warranty are in addition to other rights and remedies of the Australian Consumer Law in relation to the goods or services to which this warranty relates.

This warranty is provided by: Electus Distribution
Address 46 Eastern Creek Drive, Eastern Creek NSW 2766
Ph. 1300 738 555