

Helpdesk / Technical Support Details

Swann Technical Support

All Countries E-mail: tech@swannsecurity.com

Telephone Helpdesk

USA toll free
1-800-627-2799
(Su, 2pm-10pm US PT)
(M-Th, 6am-10pm US PT)
(F 6am-2pm US PT)
USA Exchange & Repairs
1-800-627-2799 (Option 1)
(M-F, 9am-5pm US PT)

AUSTRALIA toll free
1300 138 324
(M 9am-5pm AUS ET)
(Tu-F 1am-5pm AUS ET)
(Sa 1am-9am AUS ET)
NEW ZEALAND toll free
0800 479 266
UK
0203 027 0979

See <http://www.worldtimeserver.com> for information on time zones and the current time in Melbourne, Australia compared to your local time.

Warranty Information

Swann Communications USA Inc.
12636 Clark Street
Santa Fe Springs CA 90670
USA

Swann Communications
Unit 13, 331 Ingles Street,
Port Melbourne Vic 3207

Swann Communications LTD.
Stag Gates House
63/64 The Avenue
SO171XS
United Kingdom

Swann Communications warrants this product against defects in workmanship and material for a period of one (1) year from its original purchase date. You must present your receipt as proof of date of purchase for warranty validation. Any unit which proves defective during the stated period will be repaired without charge for parts or labour or replaced at the sole discretion of Swann. The end user is responsible for all freight charges incurred to send the product to Swann's repair centres. The end user is responsible for all shipping costs incurred when shipping from and to any country other than the country of origin. The warranty does not cover any incidental, accidental or consequential damages arising from the use of or the inability to use this product. Any costs associated with the fitting or removal of this product by a tradesman or other person or any other costs associated with its use are the responsibility of the end user. This warranty applies to the original purchaser of the product only and is not transferable to any third party. Unauthorized end user or third party modifications to any component or evidence of misuse or abuse of the device will render all warranties void. By law some countries do not allow limitations on certain exclusions in this warranty. Where applicable by local laws, regulations and legal rights will take precedence.



FCC Verification

This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and the receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

WARNING: Modifications not approved by the party responsible for compliance could void user's authority to operate the equipment.



Wireless Door Chime with Compact Backlit Design

Operating Guide

Thank you for choosing the Swann Wireless Doorbell. It's an ideal unit for easily installing a doorbell without the hassle of wiring. Simply add some batteries, mount the two pieces where needed and you are ready to go! The doorbell features 32 chimes and four levels of volume to suit your needs and can reach a distance of up to 100m/approx 330ft when there are no obstructions.



Batteries (doorbell receiver)

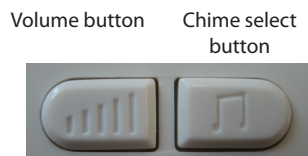
- The doorbell receiver unit requires 3 x AAA batteries to operate (which are not included). For best performance, use fresh, high quality AAA alkaline batteries.
- To install them, unclip the battery cover on the rear of the unit to reveal the battery compartment.
- The polarity of batteries is indicated by the markings inside the battery compartment.

Batteries (doorbell unit)

- The doorbell requires 1 x 23A/12V battery (included).
- To install the battery, pry off the back cover using a small, flat-head screwdriver in the small notch at the bottom of the doorbell.
- To finish, clip the back cover back onto the doorbell unit making sure the rubber seal is fitted properly to ensure the unit remains water resistant.

Setting the volume and chime

- To change volume, press the volume button on the side of the receiver unit. Each time you press it, the volume level moves to the next lowest volume. There are four volume levels. When you reach the lowest volume, the next press moves back to the highest volume again.
- To change chimes, press the chime select button on the side of the unit. The unit will play the next chime. Keep pressing the button until you hear a chime you like. You do not need to confirm your selection. The chime playing is the chime selected and the one which will be heard when the doorbell is pressed.



Operating Guide

Mounting the doorbell

The doorbell is mounted by simply sticking it to a wall using the included adhesive strip(s).

- Peel off one side of the adhesive strip and attach it to the rear of the backing plate, ensuring none of it is visible from the front.
- Find the area you want to mount the doorbell. Flat, smooth surfaces are ideal. Make sure they are clean and dry before mounting.
- Peel off the other side of the adhesive strip and attach the doorbell to the mounting surface.

Mounting the receiver (speaker unit)

There is no requirement to mount the receiver. You may find it more convenient to place it on a shelf or table. One of the benefits of a battery operated wireless doorbell is that if you have a large house, you can take the receiver with you. No more missing visitors because you were all the way at the back of the house or by the pool!

If you would like to mount the device, you simply need to attach the two screws to a wall. Place them level to each other, about 24mm / 15/16" apart. Depending on the surface, you may need to drill guide holes and/or use masonry plugs or dry wall anchors.

Do not insert the screws all the way. Leave about 7mm / 1/4" protruding from the wall. Then place the unit onto the screws, ensuring the heads of the screws pass through the two mounting holes on the rear of the unit. You can then shift the unit downwards to ensure it sits on the screws firmly.



WARNING: When fitting the screws into the wall, make sure you are not inserting them anywhere near electrical wires, including wires that may be behind the wall. If you are unsure at all, please get a professional to check first and install the screws for you.

Operating current (receiver unit):	4.5V (3 x AAA Batteries, not included)
Operating current (doorbell unit):	12V (1 x 23A Battery, included)
Transmission Frequency:	433Mhz
Transmission Range:	Up to 100m/330ft (line of sight) - 50m/165ft typical
Internal Sounds:	32 chimes